



Become a Home Performance with ENERGY STAR® Contractor

Ready to get VERIFIED as a Home Performance with ENERGY STAR® Contractor?

Benefits of being a verified Home Performance with ENERGY STAR® Contractor:

- Ready to participate in 2010 utility and local government home performance incentive programs
- Will be given login/password information to access the ENERGY STAR® website and marketing materials, and be eligible to use the ENERGY STAR® logo on their company marketing materials
- Company contact information listed on CBPCA's website
- First in line to receive homeowner referrals

Mentoring Available –All trained contractors who are not yet verified have the option to receive mentoring in addition to verification on their first reported job. The verifier will spend half a day with the contractor at the job site on the day the test-out is to be performed. The purpose of mentoring is to ensure new HPwES contractors are using the whole house approach and providing quality home performance services to customers under the brand of ENERGY STAR® and utilities in California.

STEPS:

1) Required Information About the Home to be Verified

Submit the following information below to kristin@cbpca.org:

- Fill in all required information on the Jobs Data Reporting Template (orange rows)
- Utility bill data for the past twelve (12) months of your client project (therms/kWh per month)
- Additional information about the job completed i.e. homeowner summary report/comprehensive list of recommendations (proposal)/completed scope of work/invoice etc...

The home performance job must include multiple (2 or more) energy saving measures.

The home performance job must include test-in (Home Performance Assessment) and test-out.

2) Verification Scheduling: Once CBPCA has contacted you, we will ask that you notify your client that a verifier will be calling to schedule the appointment as part of CBPCA's Quality Assurance Program. At that time you may provide the homeowner with the "CBPCA Customer Survey" and "The Verification Visit: What to Expect" documents to help educate them further about our Quality Assurance Program. In order to ensure a true unbiased inspection, CBPCA's independent third party verifiers will not have your name or any other identifier of your company.

CBPCA verifiers have signed our Privacy Policy and will treat all inspections results as confidential. Most homeowners will feel privileged to have the Quality Assurance check-up and it will increase their confidence in your skills as well.

3) Results: The verifier submits the QA Report and Customer Survey to CBPCA. CBPCA reviews both items and sends the results to the contractor.

This is a chance for the contractor to learn what remediation opportunities were overlooked in the homeowner report (if any), and to hear how the remediation measures could be done better or differently. CBPCA verifications are intended to serve as educational tools.

4) Payment: Your first verification is FREE with your first CBPCA Home Performance membership. The Home Performance with ENERGY STAR® program requires your first three jobs be verified. Thereafter, only 5% of your jobs will require verifications. The cost of each verification is \$350. Extended travel time for the verifier may result in a higher cost when applicable.